



# RETURN/EXCHANGE FORM

Complete this form and include it when you return your shoe(s) to the address below. **Please note that refunds can only be applied to the credit card used in the original transaction.**

OKA b. – Returns/Exchanges  
4823 Roy Carlson Blvd  
Buford, GA 30518  
Phone: 888.730.OKAB(6522) | 770.945.1330

**1. RETURN OR EXCHANGE (select one):**

\_\_\_\_\_ Return                      or                      \_\_\_\_\_ Exchange

**2. ADDRESS INFORMATION:**

**Order Address**

If you ordered via web, phone or email indicate the order number and original ship to address.

Purchased in a store

Order # - \_\_\_\_\_

Name - \_\_\_\_\_

Address - \_\_\_\_\_  
\_\_\_\_\_

City - \_\_\_\_\_ State - \_\_\_\_\_

Country - \_\_\_\_\_ Zip Code - \_\_\_\_\_

Phone # - \_\_\_\_\_

**Exchange Address (if applicable)**

If this is an exchange request, indicate the address to which you would like the new shoes to be shipped.

Name - \_\_\_\_\_

Address - \_\_\_\_\_  
\_\_\_\_\_

City - \_\_\_\_\_ State - \_\_\_\_\_

Country - \_\_\_\_\_ Zip Code - \_\_\_\_\_

Phone # - \_\_\_\_\_

**3. RETURN/EXCHANGE PREFERENCE:**

Shoes Returning

a. Shoe

Style Name \_\_\_\_\_

Color \_\_\_\_\_

Size \_\_\_\_\_

b. Shoe

Style Name \_\_\_\_\_

Color \_\_\_\_\_

Size \_\_\_\_\_

c. Shoe

Style Name \_\_\_\_\_

Color \_\_\_\_\_

Size \_\_\_\_\_

*Attach a separate sheet if you are returning/exchanging more than 3 pairs of shoes.*

Shoes Requesting (if applicable)

Please Select:

\_\_\_\_\_ Exchange for same Style, Color, Size.

\_\_\_\_\_ Exchange for different Style, Color, Size

New Style Name \_\_\_\_\_

New Color \_\_\_\_\_

New Size \_\_\_\_\_

Please Select:

\_\_\_\_\_ Exchange for same Style, Color, Size.

\_\_\_\_\_ Exchange for different Style, Color, Size

New Style Name \_\_\_\_\_

New Color \_\_\_\_\_

New Size \_\_\_\_\_

Please Select:

\_\_\_\_\_ Exchange for same Style, Color, Size.

\_\_\_\_\_ Exchange for different Style, Color, Size

New Style Name \_\_\_\_\_

New Color \_\_\_\_\_

New Size \_\_\_\_\_

**4. RETURN/EXCHANGE REASON:**

So that we can provide better customer service, please indicate the specific reason for your return and any other comments or suggestions that would help us improve our products and services.

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